10 Questions To Ask Every Carpet Installer

The Carpet Professor's ten most important questions to ask any carpet installer (before you hire them)

1. Are you licensed, bonded and insured?

☐ No - I'm still working on it. ☐ No license - but I do have liability insurance
☐ No - A license is not required in this state but am bonded and insured
☐ Yes - I have a valid contractor's license issued by the state

2. How long have you been installing carpet?

☐ Less than 5 years ☐ Less than 10 years ☐ 10 years or more

3. What type of jobs do you typically do?

☐ apartment / rental property / new construction

☐ residential remodels ☐ custom homes (most experience)

4. What is your availability?

☐ One week out ☐ Two weeks out ☐ More than four weeks out

5. How long do you guarantee your installation?

☐ One year (standard) ☐ Two years ☐ Lifetime ☐ None

6. Can you give me a few local references I can call?

☐ No - I just moved into the area ☐ Yes - References for work similar to yours.

7. How long have you lived in this area?

☐ Just moved here ☐ Less than a year ☐ Less than 5 years ☐ 5 years or more

8. Do you charge a fee to measure my home?

☐ Yes - $_____ ☐ Yes, but I credit you back if you hire me.

9. Do you use a power-stretcher? ☐ Yes ☐ No

10. How Much Do You Charge for installation? >>>>>>>>>>>>>>>>>>> $_____ per sf / sy

Does that include tear out and haul away? ☐ Yes ☐ No add $_____

What is your charge for stairs? >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>> add $_____ per stair

Full Name _____ Address _____

Email _____ Cell phone _____ Contr. Lic # _____

Color Codes: Green = Qualified Orange = Caution Red = Unqualified

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